

Ceredigion County Council Engagement and Participation Policy

Plain English summary



What this policy is about

We want local people to have a say in the decisions we make. Good engagement means two things:

- We listen to your views
- We give you clear information about what the Council does



This is required by law and guided by principles of fairness.

Why it matters

The law says we must:

- Encourage public participation in decision-making.
- Involve people in shaping the future of Ceredigion.
- Consider the impact of our decisions on the Welsh language and equality.

Most importantly - it's fair, inclusive and helps us make practical and relevant decisions.

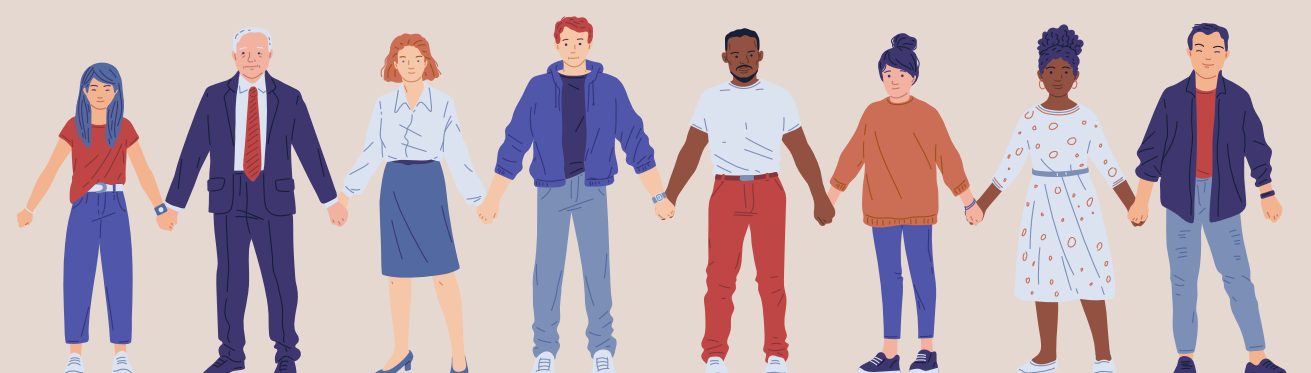
Our aims

We want to:

- **Be transparent** – show how your feedback influences decisions.
- **Communicate better** – use social media, newsletters, and bulletins to keep you informed.
- **Make engagement easy and inclusive** – offer different ways to take part, online and offline.
- **Use plain language** – avoid jargon and make materials simple.
- **Support councillors** – help them engage with you.

What we're doing

- We use social media accounts, e-newsletters, and have put Council meetings online.
- We created Ceredigion People's Panel for surveys and focus groups.
- We use feedback surveys and consultations to improve services.
- We publish decisions and consultation results on our website.
- We provide training for staff and councillors on engagement.



How you can get involved

- Join Ceredigion People's Panel.
- Respond to consultations on our website.
- Contact your local councillor.
- Suggest topics for scrutiny committees.
- Sign up for newsletters and bulletins.



Making it fair

We follow legal principles to make sure that our consultations are fair:

- We ask for views early.
- We give people enough time to respond.
- We explain what's being consulted on.
- We take feedback seriously.

Our commitment

We will:

- Offer consultations in different formats.
- Use community venues for engagement events.
- Ensure that digital information is accessible.
- Engage with underrepresented groups.
- Keep improving based on your feedback.

For more information, contact:

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Equality and Inclusion Team

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County Council



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